

Inclusive Morocco SARL - Travel Terms and Conditions

1. Booking and Reservation:

- 1.1. To secure a reservation, a non-refundable deposit of 30% is required at the time of booking.
- 1.2. Full payment must be received 7 weeks before the commencement of the travel services.
- 1.3. Inclusive Morocco SARL reserves the right to cancel any booking if the full payment is not received by the specified date.

2. Cancellation and Refunds:

- 2.1. Cancellations must be made in writing and are subject to the following cancellation fees:
 - 60 days or more before departure: loss of the deposit
 - 30-59 days before departure: 50% of the total tour price
 - 29 days or less before departure: 100% of the total tour price
- 2.2. No refunds will be provided for unused services or partially completed trips.
- 2.3. In the event of a cancellation by Inclusive Morocco SARL due to unforeseen circumstances, an alternative tour or a full refund will be offered.

3. Changes to Itinerary:

- 3.1. Inclusive Morocco SARL reserves the right to modify the itinerary due to unforeseen circumstances such as weather, political unrest, or other force majeure events.
- 3.2. Changes may be made to accommodation, transportation, and activities if necessary. Any significant changes will be communicated to the traveler as soon as possible.
- 3.3. In the case of itinerary changes initiated by Inclusive Morocco SARL, travelers will have the option to accept the modified itinerary or receive a full refund.

4. Travel Insurance:

- 4.1. It is strongly recommended that all travelers purchase comprehensive travel insurance to cover unforeseen events, including trip cancellations, medical emergencies, and lost luggage.
- 4.2. Travelers are responsible for understanding the terms and coverage of their insurance policy. Inclusive Morocco SARL is not liable for any expenses incurred that are not covered by the traveler's insurance.

5. Responsibility and Liability:

- 5.1. Inclusive Morocco SARL acts as an agent for various suppliers and is not responsible for any loss, injury, or damage to person or property.
- 5.2. Travelers are responsible for ensuring that they possess the necessary travel documents, including passports, visas, and health certificates.

5.3. In the event of changes made by third-party suppliers, Inclusive Morocco SARL will make reasonable efforts to provide suitable alternatives, but is not liable for any dissatisfaction or issues arising from such changes.

6. Health and Safety:

- 6.1. Travelers are advised to check with their healthcare provider for any required vaccinations or health precautions before traveling to Morocco.
- 6.2. Inclusive Morocco SARL is not responsible for any health-related issues or medical emergencies that may arise during the trip.
- 6.3. Travelers are responsible for notifying Inclusive Morocco SARL of any pre-existing medical conditions or dietary requirements that may impact their ability to participate in planned activities.

7. Governing Law:

- 7.1. These terms and conditions are governed by the laws of Morocco.
- 7.2. Any disputes arising from these terms and conditions will be subject to the exclusive jurisdiction of the courts in Morocco.

8. Acceptance of Terms:

- 8.1. By making a booking with Inclusive Morocco SARL, the traveler acknowledges and agrees to these terms and conditions.
- 8.2. In the event of multiple travelers booking together, the person making the booking accepts these terms and conditions on behalf of all individuals included in the booking.